Warranty Terms and Conditions
Home Fires Gas Braais

WARRANTY

Should any part fail due to defective workmanship or faulty materials within the specified period from the date of purchase, Home Fires or its distributor will repair or, (at the distributors option), replace the defective part free of charge.

Any warranty service claim must be logged at the distributor from which it was original purchased.

To ensure speedy processing of your warranty service claim ensure that you record all specific details about your appliance in the space provided below. Keep this information handy for future reference.

NOT COVERED BY THIS WARRANTY

Storage
Exposure of the gas braai to the elements should be minimized. Once the unit has cooled and is cleaned, store the gas braai under cover. Vinyl Grill Covers are an optional accessory that will ensure years of trouble free operation. All built-in units must be protected against rain water.

This warranty does not cover the purchaser or any other person for damage, malfunction or loss due to the following:

- Lack of maintenance, abuse, neglect, misuse, accident or improper installation of this appliance.
- Scratches, dents, corrosion or discolouring caused by heat, abrasive or chemical cleaners or chipping on porcelain and/or powder coated parts and accessories.
- Corrosion or damage caused by exposure to the elements, grease fires, insects, weather or hail. Note: Gas Braais must be covered when not in use.
- Cleaning and normal wear and tear. Service calls of this nature are chargeable.
- Rusting of cast iron hot plates, grills and burners. Note: Rust should be removed by a scrub pad and the surface coated with cooking oil. See owners manual – Caring for cast iron cooking surfaces. Cook tops must be covered when not in use.
- Rusting of grill body and any other parts. Note: When rust is noted, please sand down and touch up with heat resistant spray paint on mild steel services. Lubricate with oil like Q20 on **outside** stainless steel surfaces only. Don’t spray Q20 on any cooking surface, flame tamer or burner!
- Commercial use of the gas braais.

- Unauthorized repairs during the warranty period.
- Cracks and weathering of timber parts caused by exposure to the elements or damage by weather, heat, insects, chemicals or food acids or juices.

CONDITIONS OF THIS WARRANTY

1. The current specified period of this warranty is 12 months from the date of purchase.
2. For any warranty work, the appliance must be delivered to Home Fires, its distributor with a service department or an authorized service agent. Freight charges both ways are paid for, by the owner. No liability is accepted for loss or damage during transit.
3. The appliance must be installed by a qualified person and operated and maintained in accordance with the instructions supplied. Repairs or service must be carried out by an authorized person.
4. Installation must conform to applicable Gas, Electrical and Building standards laid down by the local codes of your country, region and/or municipality.
5. No alterations or repairs have been carried out without obtaining the distributors prior written consent. Such repair or any replacement does not extend the warranty period.
6. Proof of purchase together with the warranty card must be provided to verify purchase date and establish the warranty period. Only the original purchaser is covered under this warranty.
7. The warranty period is calculated from the date of purchase only.
8. Parts installed from other manufacturer's products will void this warranty.

SERVICE ASSISTANCE

To assist you when contacting after sales service to arrange a service call, please complete the following details and have them ready when you call.

Model No_____

Invoice No_____

Retailer Purchased from_____

Date of Purchase_____

Gas Type: LPG _____ Natural Gas_____

OWNERSHIP REGISTRATION CERTIFICATE
PLEASE REGISTER YOUR APPLIANCE TO ENABLE US TO CONTACT YOU TO ALLOW FOR EFFICIENT COMMUNICTION UNDER THE TERMS OF YOUR WARRANTY, SHOULD THE NEED ARISE.

Mail this registration certificate to: P O Box 7325, Centurion, 0046

Title: _____

First Name: _____

Last Name: _____

Street Address: _____

Postal Address: _____

Telephone: _____

Cellular Phone: _____

Email Address: _____

Name of Dealer: _____

Installation Date: _____

Installers Name: _____